

New York City T-Coil Locations

Hearing Loss Association of America (HLAA)
Updated as of November 2019

Public Facilities

Amtrak, New York City Penn Station

234 West 31st Street
Eighth Avenue and West 31st
to 33rd Streets
New York, NY 10001
800-872-7245
http://www.amtrak.com/
Hearing loops are installed at
ticket windows 7 and 8 and
at the information desk
and the customer service
desk.

Grand Central Terminal

See listing under Metro North, Grand Central Terminal

IDNYC

All IDNYC enrollment centers are equipped with hearing loops to ensure accessibility for hard of hearing applicants.
Locations are listed at http://www1.nyc.gov/site/id nyc/card/locations.page
Website http://www1.nyc.gov/site/id nyc/index.page

Metro North, Grand Central Terminal

89 East 42nd Street at Park Avenue New York, NY 10017 http://www.grandcentralter minal.com/ Ticket booths numbers 6 and 11 have hearing loops installed.

At the information booth in the center of the floor, a hearing loop has been installed at the south facing window. If no one is at that window, go to another window and tell the clerk you need to use the hearing loop and they will move to the south window.

MTA subway system station booths

http://web.mta.info/accessib ility/station_booths.htm All subway information booths in stations in the Bronx, Brooklyn, Manhattan and

Queens are looped. If you can't hear the employee in the booth, ask them to speak into the microphone.

MTA subway system Help Points

http://web.mta.info/accessib ility/station_booths.htm The upper portion of the Help Point is a bright blue light and the lower portion is silver with two buttons: one marked "emergency" and the other marked "information." By pushing the appropriate button, subway riders are remotely connected with a person who can give directions to another subway station or send help in an emergency. Help Points are generally attached to a support column or a wall and are easily located by the bright blue light.

All Help Points are installed with hearing loops; simply set your hearing aid to the t-coil setting, press the appropriate button on the Help Point and wait for the operator to speak to you.

New York City Taxi and Limousine Commission, Taxi of Tomorrow

http://www.nyc.gov/html/m edia/totweb/taxioftomorrow home.html Since 1 September 2015, New York City requires taxi owners who are replacing yellow taxis to replace them with vehicles that meet the new standards for accessibility, including hearing loops. It will take several years until all vehicles have hearing loops. Customers should look for the hearing loop logo on the outside of the cab.

Manhattan Businesses

Apple Store - SoHo branch

103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126
http://www.apple.com/retail/soho/
Hearing loops are installed in tutorial areas.

Bank of America

Bank of America Tower
One Bryant Park (115 West
42nd Street at corner of Sixth
Avenue)
New York, NY 10036
212-764-0694
http://locators.bankofameric
a.com/locator/locator/115__
W__42nd__St_10036_N
EW__YORK_NY/bank_branch
_locations/
Teller window at end is
looped.

Capital One Bank

1345 Third Avenue at 77th Street
New York, NY 10075
212-535-3810
http://maps.capitalone.com/locator/LocationDetail.action?id=81727&zip=10075
Hearing loops are available at two teller windows and one service desk.

Chase Bank

214 Broadway at Fulton Street NY, NY 10007 212-528-2496 https://locator.chase.com/ https://www.chase.com/res ources/customer-service All four teller windows have hearing loops.

Duane Reade

1524 Second Avenue at 79th Street NY, NY 10075 646-422-1023 http://www.walgreens.com/l ocator/duane+reade-1524+2nd+ave-new+yorkny10075/id=14236 The pharmacy counter is looped.

Duane Reade

1091 Lexington Avenue at 77th Street
NY, NY 10075
212-794-7100
http://www.walgreens.com/locator/duane+reade1091+lexington+avenew+yorkny10075/id=14292
The pharmacy counter is looped.

Gristedes Pharmacy

225 Ninth Avenue, at 24th
Street
New York, NY 10011
212-807-0950
http://www.gristedes.com/lo
cator/?zipcode=10011&x=31
&y=4
The pharmacy counter is
looped.

Gristedes Pharmacy

25 Waterside Plaza & FDR
Drive
New York, NY 10010
212-725-6442
http://www.gristedes.com/lo
cator/?zipcode=10010&x=7&
y=6
The pharmacy counter is
looped.

Gristedes Pharmacy

686 North Main Street
Roosevelt Island, NY 10044
212-371-2680
http://www.gristedes.com/lo
cator/?zipcode=10044&x=20
&y=5
The pharmacy counter is
looped.



Shake Shack, (Upper West Side)

366 Columbus Avenue at 77th Street New York, NY 10024 http://www.shakeshack.com /location/upper-west-side/ 646-747-9770 Order line on left side (or back depending on where you are standing) has a hearing loop installed.

Shake Shack (East Side)

154 East 86 Street (Lexington-Third) New York, NY 10028-2107 646-237-5035 http://www.shakeshack.com /location/upper-east-side/

Shake Shack (Battery Park City)

215 Murray Street (between West Street and North End Avenue)
New York, NY 10282-5651
646-545-4600
http://www.shakeshack.com/location/battery-park-city/
One line has a loop.

Cultural Venues

Bernard B. Jacobs Theatre

242 West 45th Street
New York, NY 10036
http://www.shubert.nyc/the
atres/bernard-b-jacobs/
The theatre has a hearing
loop installed in the
orchestra section only; for
seats in
other areas, request a
personal induction loop in
the lobby.

Cloisters Museum and Garden

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

David Rubenstein Atrium at Lincoln Center

Broadway between 62nd and 63rd New York, NY 10023 212-875-5000 http://atrium.lincolncenter.o rg/index.php/accessibility
The ticket counter is looped.

Ellis Island Museum

Ellis Island

New York, NY 10004-1467 212-363-3200 http://www.nps.gov/elis/ind All exhibits with document and video programming, as well as Theaters 1 & 2, are induction looped and compatible with t-coil enabled hearing aids and cochlear implants. All audio programs that use a telephone style handset are tcoil compatible throughout the exhibit galleries. If you do not have a t-coil enabled hearing aid or cochlear implant, assistive listening devices are available

for your use at the Information Desk, 1st Floor.

The Frick Collection

1 East 70th Street New York, NY 10021 212-288-0700 http://www.frick.org/visit/m useum/accessibility A hearing loop has been installed in the Music Room where the film Introduction to the Frick Collection is shown and where lectures, concerts and other programs are also held. For information on the t-coil compatible audio tour see the audio guide list at the end of this section.

Gershwin Theater

222 West 51st Street, between Broadway and Eighth New York, NY

212-586-6510 http://gershwintheatre.com/ patron_services.php for information on the theatre http://www.wickedthemusic al.com for ticket purchase for "Wicked: the Musical" Theater and box office are looped.

Guggenheim Museum

1071 Fifth Avenue at 89th

Street
New York, NY 10128-0173
212-423-3500
http://www.guggenheim.org
/new-york/visit/accessibility
Hearing loops have been
added to the admission,
information and retail desks.
For information about
smartphone app for the hard
of hearing
see the acoustiguide/audio
guide list at the end of this
section.

Helen Hayes Theatre

240 West 44th Street New York, NY 10036 212-239-6200 Hearing loops have been installed so that the entire theater is looped.

Intrepid Sea, Air and Space Museum

One Intrepid Square Pier 86, Twelfth Avenue and West 46th Street New York, NY 10036-4103 212-245-0072 http://www.intrepidmuseum
.org/access.aspx
The main theater is looped,
as is a portable podium for
special events, and there
are loops and captions
throughout the ship. The
Shuttle exhibit has a hearing
loop installed. For
information on the t-coil
compatible audio tour, see
the audio
guide list at the end of this
section.

Irish Repertory Theater

132 West 22nd Street
New York, NY 10011
212-255-0270
http://www.irishrep.org/
A hearing loop has been
installed as part of the
renovation, completed June
2016.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200
http://thejewishmuseum.org
/visit#accessibility
The admissions desk, coat
check, Cooper Shop,
Goodkind Media Center, and
Floor 4 information desk, are
each equipped with hearing
loops. The Collection,
4000 years of Jewish art and
culture, is outfitted with a
hearing loop. An exhibit

series, The Television
Project: is shown in a looped
gallery, as is the Chantal
Akerman exhibit.
T-coil compatible hearing
loop technology is available
when there is
exhibitionrelated audio in
the galleries.
(Floor

Landmark Cinemas at 57 West

657 West 57th Street at
Twelfth Avenue
New York, NY 10019
646-233-1615
https://www.landmarktheatr
es.com/new-york-city/the-landmark-at-57-west/info
The venue is equipped with
hearing loops in every
theater. Check listings for
availability and price.

Lincoln Center Mitzi Newhouse Theater

150 W 65 Street
New York, NY 10023
(212) 501-3100
http://www.lct.org/about/faq/
The Mitzi Newhouse Theater
is now equipped with an
induction hearing loop.

Lincoln Center Vivian Beaumont Theater

150 W 65 Street New York, NY 10023 212-501-3100

http://www.lct.org/about/fa q/ The Vivian Beaumont Theater is now equipped with an induction hearing loop.

Lower East Side Tenement Museum

103 Orchard Street New York, NY 10002 212-982-8420 http://www.tenement.org/vi zinfo ada.html The orientation film, An American Story, shown in the Visitors Center, has a hearing loop. The media program The Moores: an Irish Family in America is equipped with a hearing loop. Ticketing and retail counters, as well as public programming areas are equipped with t-coil compatible hearing loops. **Portions** of the Shop Life and Irish Outsiders tours include audio-visual elements equipped with hearing loops

Lunt-Fontanne Theatre

205 W 46th Street
New York, NY 10036
877-250-2929
http://luntfontannetheatre.c
om/patron_services.php
This theatre is equipped with
a hearing loop.

Main Street Theatre and Dance Alliance

548 Main St.
Roosevelt Island
New York, NY 10044
212-371-4449
http://www.mstda.org
The entire
theatre/performance space
is equipped with a hearing
loop

Metropolitan Museum of Art, The Met Breuer

945 Madison Avenue New York, NY 10021 212-731-1675 https://metmuseum.org/visit /met-breuer The Ticketing Desk and Book Bar in the lobby are equipped with hearing loops.

Metropolitan Museum of Art, The Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700
http://www.metmuseum.org
/visit/visit-thecloisters/accessibility-at-thecloisters
For information about the tcoil compatible audio guide
tour see the audio guide
list at the end of this section.

Metropolitan Museum of Art, The Met Fifth Avenue 1000 Fifth Avenue at 82nd Street

New York, NY 10028-0198
212-535-7710
http://www.metmuseum.org
/visit/accessibility
The following locations have
hearing loops installed:
Information Desk and select
Admissions Desks in the
Great Hall as well as at the
Concerts and Lectures box
office in the Great Hall. For
information on audio guide
tours, see the audio
guide list at the end of this
section.

Minskoff Theater

200 West 45th Street
New York, NY 10036
212-869-0550
http://www.minskofftheatre.
com/index.php
This theatre is equipped with
a hearing loop.

Mitzi Newhouse Theater

See listing under Lincoln Center Mitzi Newhouse Theater

Museum of Modern Art

11 West 53rd Street
New York, NY 10019
212-708-9400
https://www.moma.org/visit
/accessibility/#individualswho-are-deaf-or-hardofhearing
All MoMA theaters, lobby
desks, ticketing desks,
audioguide desks, and
classrooms are equipped
with hearing loops. The

Creativity Lab in the Paula and

James Crown Platform on the second floor is equipped with a hearing loop to be used when there are classes or group presentations in that space. MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices.

National September 11 Memorial & Museum at the **World Trade Center**

between Liberty Street, West Street, Fulton Street and **Greenwich Street** New York, NY 10281 212-312-8800 http://www.911memorial.or g/visitors-who-are-deaf-orhard-hearing Hearing loops are installed throughout the Museum wherever there is audio, including in the exhibitions, auditorium, and classrooms. All audio wands in the Museum are also T-coil compatible and have volume-control adjustment buttons.

T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

The New York Public Library **53rd Street Library**

20 West 53rd Street New York, NY 10019 212-714-8400

https://www.nypl.org/access ibility/hard-of-hearing The Community Room and Film & Program Area have hearing loops, but the circulation desk does not.

New York Public Library Library for the Performing Arts

40 Lincoln Center Plaza New York, NY, 10023 917-275-6975 https://www.nypl.org/access ibility/hard-of-hearing The Circulation Desk has a countertop hearing loop.

New York Public Library Mid-Manhattan Library at **42nd Street**

476 Fifth Avenue New York, NY, 10018 212-340-0863 https://www.nypl.org/access ibility/hard-of-hearing The Circulation Desks in rooms 67 and 76 have countertop hearing loops. **New York Public Library**

Muhlenberg Library

209 West 23rd Street (near Seventh Avenue) New York, NY 10011-2379 212-924-1585 https://www.nypl.org/access ibility/hard-of-hearing The Community Room on the third floor is equipped with a hearing loop.

New York Times Center

See listing under TimesCenter

Poster House Museum

119 West 23rd Street New York, NY 10011 917-722-2439 https://posterhouse.org/visit /#plan Hearing loops have been installed in the shop, café and at the admissions desk.

Richard Rodgers Theater

226 West 46th Street New York, NY 10036-1408 212-221-1211 http://richardrodgerstheatre .com/patron_services.php A hearing loop has been installed in this theatre.

St. James Theatre

246 West 44th Street New York, NY 10036-3910 212-912-9770 212-582-7678 http://jujamcyn.com/show/f rozen.html A hearing loop has been installed in this theatre.

The Shed

545 West 30th Street New York, NY 10001 646-455-3494 https://theshed.org/accessib Admissions desks are equipped with hearing loops.

The Times Center

242 West 41st Street (between Seventh and Eighth Avenues) New York, NY 10036 212-556-4300 http://thetimescenter.com/p olicies.html The TimesCenter Stage/Screening Room and The TimesCenter Hall are equipped with hearing loop technology for the benefit of hearing aid users, as well as conventional assistive listening systems for people with hearing impairments.

Vivian Beaumont Theater

see listing under Lincoln Center Vivian Beaumont Theater

Brotherhood Synagogue

28 Gramercy Park South (East 20th Street)
New York, NY 10003
212-674-5750
http://brotherhoodsynagogu e.org/
One side of the sanctuary is equipped with a hearing loop.

Central Synagogue

652 Lexington Avenue at East 55th Street New York, NY 10022 212-838-5122 ext. 2002 http://www.centralsynagogu e.org/

Westside Theater

407 West 43rd Street
New York, NY 10036
http://westsidetheatre.com/
accessibilty/upstairs-theatreaccessibility/
212-315-2244
The Upstairs Theatre at the
Westside Theater has a
hearing loop; The
Downstairs Theatre has an
infrared system.

Whitney Museum of American Art

99 Gansevoort Street New York, NY 10014 212-570-3600 http://whitney.org/Visit/Acc ess First floor Service locations at the admissions desk, membership desk, and coat check are equipped with hearing loops. On the third floor, the Hess Theater is equipped with a hearing loop. In the Laurie M. Tisch Education Center on the third floor, the Hearst Artspace and the Seminar Room are equipped with hearing

loops. The Kaufman Gallery on the fifth floor is equipped with a hearing

loop. Some video monitors in the galleries have headphone jacks; you are

welcome to plug in your own headset or neck loop.

Places of Worship

The main sanctuary is looped.

Christ and St. Stephen's Episcopal Church

120 West 69th Street
New York, NY 10023
212-787-2755
http://www.csschurch.org/?
page=services&id=11
The sanctuary and
undercroft are equipped
with hearing loops which are
being
repaired but should be
working again by early 2020.

Church of the Village (Methodist)

201 West 13th Street at
Seventh Avenue
New York, NY 10011
212-243-5470
http://churchofthevillage.org
/
The sanctuary is equipped

Community Church of New York Unitarian Universalist

with a hearing loop.

40 East 35th Street
New York, NY 10016
212-683-4988
http://www.ccny.org/
The Assembly Hall on the
lower level is looped and
HLAA-NYC holds its monthly
meeting there.

Congregation Beit Simchat Torah

130 West 30th Street New York, NY 10001 212-929-9498 ext 875 http://www.cbst.org The sanctuary has a hearing loop.

Congregation Rodeph Sholom

7 West 83 Street New York, NY 10024 212-362-8800 http://rodephsholom.org/ab out/facilities/ The Schafler Forum, a banquet ballroom, as well as two rooms on the fifth floor, are equipped with hearing loops.

Epiphany Roman Catholic Church

375 Second Avenue at 22nd Street New York, NY 10009 212-475-1966 http://epiphanychurchnyc.or g/ The first five pews in front of

Riverside Memorial Chapel

180 West 76th Street
New York, NY 10023
212-362-6600
http://www.riversidememori
alchapel.com/
Three chapel rooms have
hearing loops.

Temple Emanu-El

1 East 65th Street at Fifth Avenue New York, NY 10065 212-744-1400 http://www.emanuelnyc.org /simple.php/wor_shabbat Hearing loops are installed in the Fifth Avenue sanctuaries.

Public Facilities

Center for Hearing & Communication

50 Broadway, 6th floor

New York, NY 10004
917-305-7700
http://www.chchearing.org/
contact-us
The Assistive Devices Center
room has been looped. Free
group
demonstrations are offered
every Thursday (excluding
holidays) at 2:00 pm.
Walk-ins are welcome, but it
is always best to call to
confirm at 917-305-7766.
The Conference Center also
has a hearing loop.

Center for Independent Living 841 Broadway

Suite 301
New York, NY 10003
212-674=2300
http://www.cidny.org
Conference room has a
hearing loop.

the pulpit are looped.

City Hall

City Council Chamber
New York, NY 10007
311 or 212-NEW-YORK
outside NYC
https://council.nyc.gov/
There is a counter hearing
loop at the reception/sign in
desk and a hearing loop
has been installed in the City
Council Chamber.

Hearing Health Foundation 363 Seventh Avenue, 10th floor

New York, NY 10001 212-257-6140 http://hearinghealthfoundati on.org This is the office of a nonprofit organization; meeting room has loop installed.

Madison Square Garden

4 Pennsylvania Plaza (Seventh Avenue between W 31st Street & W 33rd Street) New York, NY 10001 Disabled Services 212-465-6034 M-F 9:30-4:30 http://www.thegarden.com/about/disabled-services.html Hearing loops are installed at the box office and guest services.



Marseilles Residence of the West Side Federation for Senior and Supportive Housing

230 West 103rd Street
New York, NY 10025-8717
212-663-6000
http://bloominplace.org/res
ource/induction-loopinstalled-inmarseillescommunity-room
Community room has a
hearing loop installed.

Mayor's Office for People with Disabilities

100 Gold Street, 2nd floor New York, NY 10038 Call 311 http://www.nyc.gov/html/m opd/html/home/home.shtml There are two countertop loops in the lobby reception area. On the second floor, the reception desk at the Mayor's Office for People with Disabilities has a countertop loop, and the Prospect Park Conference Room within MOPD has a hearing loop.

National Council of Jewish Women, New York Section

241 W. 72nd Street New York, NY 10023 212-687-5030 www.ncjwny.org The second-floor meeting room has a hearing loop.

New York City Housing Preservation and Development

100 Gold Street
New York, NY 10038
Call 311
https://www1.nyc.gov/site/h
pd/index.page
The conference room has a
hearing loop.

Penn South (NORC) Social Services, Inc.

290 Ninth Avenue at 27th Street

New York, NY 10001 212-243-3670 http://pennsouthlive.org/ A hearing loops is installed in classroom 1.

Quest at CWE

CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor New York, NY 10004
212-925-6625 X229 http://www.questcontinuing ednyc.org/
Four classrooms and the auditorium all have hearing loops.

SAGE (Services and Advocacy for GLBT Elders)

305 Seventh Avenue at West 27th Street New York, NY 10001 212-741-2247 http://sageusa.org/index.cfm Several rooms have hearing loops installed.

Schools

Columba University Medical Center

Alumni Auditorium 650 West 168th Street New York, NY 10032 Alumni auditorium has a hearing loop installed.

Venues in Manhattan that have audio tours or other services which are t-coil compatible.

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil or a cochlear implant can hear the program by requesting a neck loop for t-coil compatibility in addition to the audio guide, and then setting their hearing aids to the t-coil setting.



Cultural Venues

Ellis Island Museum

Fllis Island New York, NY 10004-1467 212-363-3200 https://www.nps.gov/elis/pl anyourvisit/accessibility.htm If you do not have a t-coil enabled hearing aid or cochlear implant, assisted listening devices are available for your use at the Information Desk, 1st Floor. If listening assistance is needed for the Rangerguided tour, a Tour Guide FM Broadcast System is available at the Information Desk, 1st Floor.

The Frick Collection

1 East 70th Street New York, NY 10021 212-288-0700 http://frick.org/information/ access.htm T-coil compatible audio guides are available at the audio guide desk at the entrance. They can also be used throughout the collection to hear recorded information about specific items, at the user's discretion. The system provides information in the following languages: English, French, German, Italian, Japanese and Spanish.

Guggenheim Museum

1071 Fifth Avenue at 89th

Street
New York, NY 10128-0173
212-423-3500
www.guggenheim.org
The Guggenheim App covers
special exhibitions, selections
from the permanent
collection, and the
architecture of the building.
The app has transcripts of all
tour
stops and is T-coil
compatible. Please ask the
staff at the Multimedia
Guide desk

Intrepid Sea, Air and Space Museum

for assistance. Please note

distributed after 5:15 pm.

that no devices will be

One Intrepid Square
Pier 86, Twelfth Avenue and
West 46th Street
New York, NY 10036-4103
212-245-0072
http://www.intrepidmuseum
.org/access.aspx
Audio guides with t-coil
compatible neck loops are
available for a rental fee of
\$6
per device during regular
museum hours. The Shuttle
exhibit has a hearing loop

installed.

Jewish Museum

1109 Fifth Avenue at 92nd Street
New York, NY 10128
212-423-3200
http://www.thejewishmuseu m.org/AccessPrograms
T-coil compatible assistive listening devices are available for use in the permanent exhibition,
Culture and Continuity: The Jewish Journey, and also in select special exhibitions.

Metropolitan Museum of Art, The Met Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700
http://www.metmuseum.org
/en/visit/visit-thecloisters/accessibility-at-thecloisters
T-coil compatible audio guide
players are free to visitors
who are hard of hearing.
They are equipped with
volume control and are

with headsets for those without t-coils.

Metropolitan Museum of Art, The Met Fifth Avenue

available with neck loops for

hearing aids with t-coils or

Art, The Met Fifth Avenue 1000 Fifth Avenue at 82nd Street



New York, NY 10028-0198
212-535-7710
http://www.metmuseum.org
/visit/accessibility
Audio guides are free to
visitors who are hard of
hearing; neck loops are
available upon request. It
may be necessary to pick up
a neck loop at the audio
guide desk in the main lobby
on the first floor; they are
not always available with
the audio guides in special
exhibits.

Morgan Library and Museum

225 Madison Avenue at 36th Street New York, NY 10016 212-685-0008 http://www.themorgan.org/ visit/access.asp An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

Museum of Modern Art

11 West 53rd Street New York, NY 10019 212-708-9400 http://www.moma.org/visit/plan/accessibility
MoMA Audio devices are T-coil compatible. Neck loops and transcripts of all audio programs are available on devices. Foreign-language films include English captioning. MoMA theaters are equipped with captioning and audio description devices for compatible films.

National September 11 Memorial & Museum at the World Trade Center

between Liberty Street, West Street, Fulton Street and Greenwich Street New York, NY 10281 212-312-8800 http://www.911memorial.or g/visitors-who-are-deaf-or-hard-hearing T-coil compatible neck loops to accompany the handheld devices are also available at the Information Desk.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400
http://www.nyhistory.org/visit/accessibility-amenities
Presentations in the Robert
H. Smith auditorium are t-coil compatible; a neck

loop should be picked up at the desk just outside the auditorium entrance or at the information/membership desk. The auditorium also has an FM system with headphones, so explain that you want a neck loop. Audio guides are available for several exhibits and can be found at the entrance to that exhibit. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the

Paley Center for Media (previously Museum of Television and Radio)

building.

25 West 52nd Street
New York, NY 10019
212-621-6800 recorded
general info
212-621-6600 more specific
info
http://www.paleycenter.org/
visit-visitny
T-coil compatible neck loops
are available at the Front
Desk to be used in the
screening rooms and in the
theater.



Whitney Museum of American Art

99 Gansevoort Street
New York, NY 10014
212-570-3600
http://whitney.org/Visit/Access
T-coil compatible neck loops are available for public and private gallery tours and public programs.



Bronx Cultural Venues

The New York Public Library, Bronx Library Center

310 East Kingsbridge Road (at Briggs Avenue) Bronx, NY 10458 718-579-4244

https://www.nypl.org/accessibility/hard-of-hearing The Auditorium is equipped with an audio loop and the Welcome Desk has a countertop audio loop.

Public Facilities

Bronx Zoo

2300 Southern Blvd
Bronx, NY 10460
718-367-1010 general information
718-220-5103 guest relations
http://bronxzoo.com/visitor-info/accessibility
There are hearing loops at the Congo Gorilla Forest and, during feeding times, at the Sea Lion exhibit.

The New York Botanical Garden

2900 Southern Boulevard Bronx, NY 10458 718-817-8649

http://www.nybg.org/visit/accessibility.php

Ticket windows have hearing loops. Tram Tour trams are equipped with a t-coil compatible hearing loop. Headsets are available at the Visitor Center for those without t-coils. Assistive Listening Devices (headsets and t-coil compatible neck loops) are available for all tours and programs upon request. Ask a staff member for assistance.

For more information see the audio guide list at the end of this section.

Serviam Towers

321-325 East 198th Street

Bronx, NY 10468

http://osueast.org/contact-us/

Housing for senior citizens, which includes a 54 seat theater with a hearing loop.

Yankee Stadium

East 161st Street and River Avenue
Bronx, NY 10452
General phone number 718-293-4300
Disabled Services 718-579-4510 or email disabled services@yankees.com



http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled

Hearing loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements see the audio guide list at the end of this section.

Brooklyn Businesses

Gristedes Pharmacy

101 Clark Street Brooklyn, NY 11201 718-855-0132

http://www.gristedes.com/locator/?zipcode=11201&x=21&y=13 Pharmacy counter is looped

Public Facilities

Barclays Center Arena

620 Atlantic Avenue Brooklyn, NY 11217 212-359-6387

http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide The following locations are hearing looped:

on the Ticketmaster Main Concourse: Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112), at American Express Box Office: GEICO Atrium Entrance: 2 ticket selling windows; Emblem Health Dean Entrance: 1 ticket selling window on Suite Level A: Clinton Hill Burgers (near section 110-109) on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

JASA Senior Alliance Senior Center

161 Corbin Place
Brooklyn, NY 11235
212-273-5272
http://www.jasa.org/
Main meeting room has a hearing loop.

Queens Businesses

Boulevard Animal Clinic

112-49 Queens Boulevard
Forest Hills, New York 11375
718-261-1231
http://www.centralvets.com/locations-clinics-central-veterinary-associates/foresthills-pet-veterinarian.php
Reception area is looped.

Cross Bay Diner

160-31 Cross Bay Blvd.
Howard Beach, NY 11414
718-848-9401
http://www.crossbaydinernyc.com/index.html
A table-top hearing loop is available.

Cross Bay Chemists

158-14 Cross Bay Blvd Howard Beach, NY 11414 718-880-1644 http://crossbaychemist.com/index.php The pharmacy counter is looped.

Cultural Venues

MoMA PS1

22-25 Jackson Avenue
Long Island City, NY 11101
718-784-2084
https://www.moma.org/visit/accessibility/hearing
Exhibit space has a hearing loop.

Queens Library

Fresh Meadows Library

193-20 Horace Harding Expressway Fresh Meadows, NY 11365 718-454-7272

http://www.queenslibrary.org/branch/Fresh-Meadows?filters=ev_loc:91600000 A hearing loop is installed in the meeting room where Library programs are hel

Medical Facilities

Harmony Hearing & Speech Center, LLC

161-24 84th Street Howard Beach, NY 11414 718-641-3817 http://www.harmonyhearing-speechcenter.com/



Portable table-top loops available.

Places of Worship

Church on the Hill

167-07 35th Avenue
Flushing, NY 11358
718-358-3671
http://www.churchonthehill.org/
A hearing loop has been installed in the sanctuary

St. Helen Roman Catholic Church

157-10 83rd Street
Howard Beach, NY 11414
718-738-1616
http://sthelen.org/
A hearing loop has been installed in the sanctuary.

Public Facilities

Center for Independence of the Disabled, NY (CIDNY)

80-02 Kew Gardens Road Suite 400 Kew Gardens, NY 11415 646-442-1520 https://www.cidny.org/ The conference room has a hearing loop.

Citifield Stadium

Willets Point
Flushing, NY 11368
718-507-6387
http://newyork.mets.mlb.co
m/nym/ballpark/information
/index.jsp?content=guide
Hearing loops are installed at
ticket windows.

Fair Housing Justice Center

30-30 Northern Boulevard, #302 Long Island City, NY 11101 212-400-8203 http://www.fairhousingjustic e.org/ The conference room has a hearing loop.

Nassau County Medical Facilities

Harmony Hearing & Speech Center, LLC

432 Gardiners Avenue Levittown, NY 11756 516-731-5868 http://www.harmonyhearing-speechcenter.com Portable table-top loops available.



Long Island Jewish Medical Center

Hearing and Speech Center Department of Otolaryngology & Communicative Disorders 430 Lakeville Road New Hyde Park, NY 11042 718-470-8910

http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care

The lower level conference room is looped. The Long Island chapter of HLAA http://hearingloss-longisland.org/ meets here.

Mill Neck Audiology Services

40 Frost Mill Road
Mill Neck, NY 11765
516-922-4100 ext 258
http://www.millneck.org
Conference room has full room loop; ALD room has countertop loop.

Places of Worship

Manetto Hill Jewish Center

244 Manetto Hill Road
Plainview, NY 11803
516-935-5454
http://www.mhjconline.org/
A hearing loop has been installed in the sanctuary.

Temple Judea of Manhasset

333 Searingtown Road Manhasset, NY 11030 516-621-8049 http://www.temple-judea.com/

Cultural Venues

Levittown Library

1 Bluegrass Lane
Levittown, NY 11756-1292
516-731-5728
http://www.nassaulibrary.or
g/levtown/index.php
Hearing loops have been
installed at the reference,
media and circulation desks.

Merrick Library

Multipurpose room 2279 Merrick Avenue Merrick, NY 11566 516-377-6112 http://www.merricklibrary.or g/ The multi-purpose room has a hearing loop installed.

North Shore Towers Movie Theater

27240 Grand Central Parkway Floral Park, NY 11005 866-246-6354



http://www.northshoretowe rs.com/amenities/movietheater/ This movie theater has a hearing loop installed.

Oceanside Library 30 Davison Avenue Oceanside, NY 11572 516-766-2360 http://www.oceansidelibrary .com/ The meeting room has hearing loop installed.

Public Facilities

North Hempstead Town Board Room

220 Plandome Road Manhasset, NY 11030 516-869-6311 http://www.northhempstead.com/ A hearing loop has been installed.

Schools

Adelphi University

Post Hall, Room 106 1 South Avenue Garden City, New York 11530-0701 800-233-5744

http://students.adelphi.edu/sa/dss

Hay Computer Lab in Swirbul Library has a hearing loop.

A custom ceiling microphone system for t-coil hearing to or from anywhere within the room has been installed in a classroom. Room 209 in the Hagedorn Hall of Enterprise and the Olmsted Theater in the Performing Arts Center both have hearing loops installed.

Suffolk County Places of Worship

St. Mark's Episcopal Church

754 Montauk Highway Islip, NY 11751 631-581-4950 http://www.stmarks-islip.org/ The sanctuary has a hearing loop.

Cultural Venues

Harborfields Public Library

31 Broadway

Greenlawn, NY 11740-1382 631-757-4200 http://harborfieldslibrary.org/main.html The meeting room has a hearing loop.

Middle Country Public Library, Centereach

101 Eastwood Boulevard
Centereach, NY 11720
631-585-9393
http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/
The Community Room has a hearing loop.

Parrish Museum

279 Montauk Highway
Water Mill, NY 11976
631-283-2118
http://parrishart.org/content/accessibility
The Lichtenstein Theater and Lobby are both equipped with hearing loops.
Headsets and neck loops are also available.

Smithtown Public Library

1 North Country Road Smithtown, NY 11787 631-265-2072

http://www.smithlib.org/adults/assistive-services.html
The Community meeting room has a hearing loop; headsets are available for those without t-coil enabled hearing aids.

Medical Facilities

Island Better Hearing

1 Schwab Road
Melville, NY 11747
631-615-7374
https://www.islandbetterhearing.com/
Waiting room and fitting room have hearing loops.

Public Facilities

Huntington Town Hall

100 Main Street
Huntington, NY 11743
631-351-3000
http://www.hungtonny.gov/
The Town Board Room has a hearing loop.



Peconic Landing Retirement Community

1500 Brecknock Road Greenport, NY 11944 888-273-2664 http://www.peconiclanding.com/ The auditorium has a hearing loop

Schools

Empire State College, Selden

407 College Road Selden, NY 11784 631-496-3822

https://www.esc.edu/locations/selden/

The Conference Room and Large Function Room have hearing loops.

Westchester County Places of Worship

Temple Beth Abraham

25 Leroy Avenue
Tarrytown, NY 10591
914-631-1770
http://tba-ny.org/
The sanctuary has a hearing loop.

Cultural Venues

Greenburgh Public Library

300 Tarrytown Road
Elmsford, NY 10523
914-721-8200
http://www.greenburghlibrary.org/
The multi-purpose room has a hearing loop.



Jacob Burns Film Center

364 Manville Road Pleasantville, NY 10570 914-747-5555

http://www.burnsfilmcenter.org/visit/accessibility
All five theaters, as well as the educational center, are equipped with a hearing loop system to enhance audio during films and Q&A's. Moviegoers with hearing loss who do not use hearing instruments can use a loop receiver and headphones that are available at the box office.

Schools

Westchester Community College

Academic Arts Building, auditorium 75 Grasslands Road Valhalla, NY 10595 914-606-6600 http://www.sunywcc.edu/

The auditorium of the Academic Arts Building has a hearing loop. Check the website for a list of events that are open to public.

Rockland County Places of Worship

Temple Beth Torah

330 N. Highland Ave., Upper Nyack, NY 845-358-2248 http://templebethtorah.org/index.cfm? A hearing loop is installed in the sanctuary.

Cultural Venues

Elmwood Playhouse

10 Park Street Nyack, NY 10960 http://elmwoodplayhouse.com/ 845-353-1313 The theatre has a hearing loop.